



Attorney Docket No.: 3932P006XX

#10 DJ 6-15-04/654  
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Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Michael H. Cohen et al.

Serial No.: 10/046,026

Filing Date: January 11, 2002

For: DETECTION OF CHARACTERISTICS  
OF HUMAN-MACHINE  
INTERACTIONS FOR DIALOG  
CUSTOMIZATION AND ANALYSIS

Examiner: Not yet assigned

Group Art Unit: 2654

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Technology Center 2600

which is a continuation-in-part of:

Serial No.: 09/412,173

Filing Date: October 4, 1999

Examiner: Opsasnick, Michael N.

Group Art Unit: 2655

which is a continuation-in-part of:

Serial No.: 09/203,155

Filing Date: December 1, 1998

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 2231301450

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Sir:

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 or PTO/SB/08 together with copies of the documents cited on that form, except for copies not required to be submitted (e.g., copies of U.S. patents and U.S. published patent applications need not be enclosed for applications filed after June 30, 2003). It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 or PTO/SB/08 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

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A statement pursuant to 37 C.F.R. §1.97(e) or

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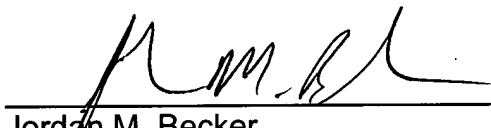
If there are any additional charges, please charge Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated:

6/4/04

  
Jordan M. Becker  
Reg. No. 39,602


Customer No. 08791  
12400 Wilshire Blvd.  
Seventh Floor  
Los Angeles, CA 90025  
(408) 720-8300

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